

## 2009 VULCAN® 1700 HEAT SHIELD KITS

Kawasaki has developed exhaust and radiator shielding to reduce the amount of heat felt by some riders. Starting mid-January 2010, you can request a kit, free of charge, for each 2009 model you have in your new vehicle inventory (2010 models come with the new shielding already installed). We will provide you a list of VN1700 models delivered to your dealership shortly. Additionally, current owners will be notified by mail after the first of the year that a kit is available and they can contact their Kawasaki dealer to schedule an appointment for installation of the kit. A copy of the letter is printed on the last page of this bulletin. Kawasaki will reimburse installation costs as explained below at your standard labor rate.

### PARTS KITS COMING SOON!

Heat shield kits will be available after January 18, 2010. Parts required to complete this installation must be ordered through Parts Order Services by faxing the attached parts kit order form to (877) 608-6287 or by calling (800) 608-8490. A valid VIN is required for each kit ordered.

### PARTS KITS:

<b>Model:</b>	<b>Part Number:</b>
2009 Vulcan® 1700 Voyager® (VN1700A9FA/FAL, B9FA/FAL)	99999-0273
2009 Vulcan 1700 Nomad™ (VN1700C9F/FA/FAL/FL)	99999-0273
2009 Vulcan 1700 Classic (VN1700E9F/FL)	99999-0274
2009 Vulcan 1700 Classic LT (VN1700G9F/FL)	99999-0274

**Program Number: M031**

GS Printed in U.S.A. S:/Graphics/PREPRESS/Sales/Perm/10 10-02MC

See reverse side for additional information.

File behind the "Sales Bulletins" tab in your Kawasaki "Sales and Marketing Bulletins" binder.

### PARTS COST:

There is NO CHARGE for the kit.

### INSTALLATION:

Please refer to installation procedures on next page.

### REIMBURSEMENT:

Parts kits are provided at NO CHARGE. Kawasaki will provide labor reimbursement of 0.75 hours at your established Kawasaki labor rate for each installation. Please complete the attached Labor Assistance Claim Form to receive allowable reimbursement for your time.

Kawasaki appreciates your business and continued cooperation.

KAWASAKI MOTORS CORP., U.S.A.





# 2009 VN17100 HEAT SHIELD KIT LABOR ASSISTANCE CLAIM FORM

Please write or print legibly and complete all sections.

Kawasaki Dealer Number \_\_\_\_\_ Dealership Name \_\_\_\_\_ Dealer's FAX Number \_\_\_\_\_

Parts kits are provided at NO CHARGE for each 2009 model year vehicle for which you will install the shielding. Please refer to sales information bulletin 10-02 MC dated January 8, 2010 for details. Kawasaki will provide labor reimbursement assistance of 0.75 hours at your established Kawasaki labor rate for each installation.

**(I) Pending: Please Place order for Heat Shield Kit.**

VIN Please List Entire Vehicle Identification Number	Date Installed	FOR KMC OFFICE USE ONLY:			
		Pending(I)	Not Approved	Approved	Credit Amount

**(I) Pending: Please Place order for Heat Shield Kit.**

Status Reviewed By:	
Date:	Faxed:

I hereby certify that all the above information is true and correct. I am authorized to sign on behalf of the above-named Kawasaki dealership.

\_\_\_\_\_  
Authorized Dealership Signature      Print Name      Date

**Submit properly-completed "2009 VN1700 Heat Shield Kit Labor Assistance Claim Form" for each unit parts kit installed to KMC in Irvine at:**

Kawasaki Motors Corp., U.S.A. ATTN: Programs Administration P.O. Box 25252 Santa Ana, CA 92799-5252	Or	FAX to: (949) 460-5867 Email to: ProgramsAdmin@kmc-usa.com
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**MODEL: 2009 Vulcan® 1700 Voyager® (VN1700A9FA/FAL, B9FA/FAL)  
2009 Vulcan® 1700 Nomad™ (VN1700C9F/FA/FAL/FL)  
2009 Vulcan® 1700 Classic (VN1700E9F/FL)  
2009 Vulcan® 1700 Classic LT (VN1700G9F/FL)**

**TITLE: 2009 Vulcan® 1700 Heat Shield Installation**

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**Installation Procedure**  
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Refer to the appropriate sections of the Service Manual for information and procedures related to parts removal and installation.

**Service Manual**

Model	Part Number
VN1700 A9F/FL/FA/FAL, VN1700 B9F/FL/FA/FAL	99924-1413-01
VN1700 C9F/FA/FL/FAL	99924-1414-01
VN1700 E9F/FL/FA/FAL, VN1700 G9F/FL	99924-1415-01

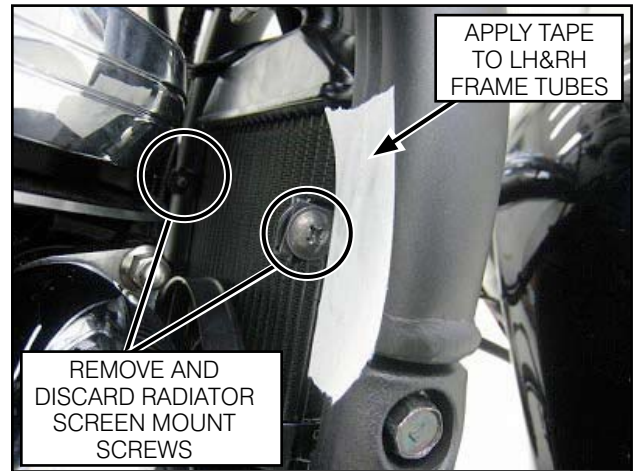
**Radiator Heat Shield**

- Remove the clutch hose from the clamp on the left frame tube to gain access to the upper left radiator screen mount screw.



**NOTE:**

- o *Cover the frame with tape on the left and right sides (right side shown, left side similar) to prevent scratches during shield installation*



- Remove and discard upper left and upper right radiator screen mount screws (right side shown, left side similar).
- Install the heat shield along the upper edge of the radiator and attach the shield and the screen with the radiator screen mount screws provided in the kit.



- Remove the tape from the frame rails.
- Install the clutch hose in the clamp on the left frame tube.

### Front Cylinder Exhaust Cover

**NOTE:**

- o Apply penetrating oil to the exhaust cover clamp screws prior to loosening.
- Loosen the exhaust pipe cover clamp screws.
- Remove and discard the exhaust cover.



- Install exhaust pipe cover provided in the kit.

### Rear Cylinder Exhaust Cover Insulation

**NOTE:**

- o Apply penetrating oil to the exhaust cover clamp screws prior to loosening.
- Remove the rear cylinder exhaust pipe cover.



**NOTE:**

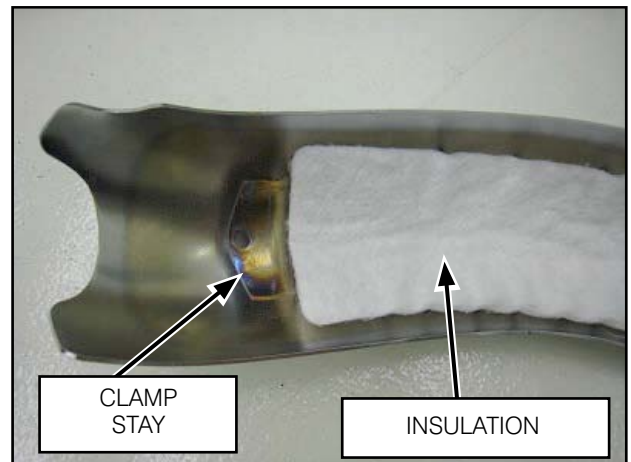
- o Remove any oil or dirt from back of exhaust pipe cover.

- Install the provided Insulation to the exhaust pipe cover as shown below picture.



**NOTE:**

- o Insulation should be installed so it does not interfere with the clamp stay.



- Reinstall the exhaust pipe cover with installed insulation.

## Customer Notification Letter:

Dear Kawasaki Vulcan® 1700 Motorcycle Owner:

Kawasaki Motors Corp., U.S.A. wishes to congratulate you and thank you for your purchase of a 2009 Vulcan 1700 motorcycle. Your ownership experience and satisfaction with the flagship of Kawasaki's Vulcan line of motorcycles is important to us.

By nature, motorcycle engines expose the rider to engine heat. Differing factors including, but not limited to, riding style, riding apparel, weather conditions, and traffic flow can determine rider perception of engine heat and what may be considered excessive. Some riders may find this condition uncomfortable. Therefore, Kawasaki has developed exhaust and radiator shielding to reduce the level of heat felt by the rider. We would like to take this opportunity to offer you this shielding, which can be installed on your motorcycle by your Kawasaki dealer, at no charge to you.

To take advantage of this offer, simply contact your local Kawasaki dealer to arrange an appointment. Installation can take up to one hour, but might require more time due to scheduling at the dealership and the time needed to obtain the required parts.

Our records indicate you are the current owner of the 2009 Vulcan 1700 described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at [www.Kawasaki.com](http://www.Kawasaki.com) by clicking on the "OWNER INFO" link or by calling Kawasaki toll free at (866) 802-9381. You can also contact us at the following address:

Kawasaki Motors Corp., U.S.A.  
ATTN: Consumer Services Department  
P.O. Box 25252  
Santa Ana, California 92799-5252

We are taking this action in the interest of your continued satisfaction with your Vulcan 1700 motorcycle and your loyalty to Kawasaki. We wish you many enjoyable miles on your Kawasaki Vulcan 1700 motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.